

Public Service Announcement

Rethinking Patient Safety

Start Date: October 29, 2024

End Date: November 1, 2024

Nunavut-wide

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The Department of Health encourages Nunavummiut to join us in recognizing Canadian Patient Safety Week from October 28 to November 1, 2024. This year's theme is *Rethinking Patient Safety* with the goal to promote important conversations about safe and culturally safe care with Nunavummiut and health care workers.

Patient safety is key to a positive healthcare experience. It is a shared responsibility, requiring patients, families, and providers to work together to reduce risks, address biases, and create a safer care environment. Canadian Patient Safety Week is a chance to reflect on all aspects of safety at our health centres – physical, psychological, social, cultural, and spiritual – and how together, they create safer healthcare in Nunavut.

Here are three actions you can do that can have a positive impact on your health care experience:

1. **Ask questions.** During your next visit to a health facility, ask questions, share concerns and be part of decisions about your health.
2. **Share your experience.** Contact the Office of Patient Relations at 1-855-438-3003 or patientrelations1@gov.nu.ca to discuss your healthcare experience, confidentially.
3. **Fill in the survey to win!** Complete the department's *Canadian Patient Safety Week Client Engagement Survey* by contacting your [Community Health Representative](#) by phone or setting up an appointment with them. When you fill in the confidential survey, you will be entered into a regional draw.

The Department of Health is excited to join all Nunavummiut and health staff in recognizing Canadian Patient Safety Week.

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